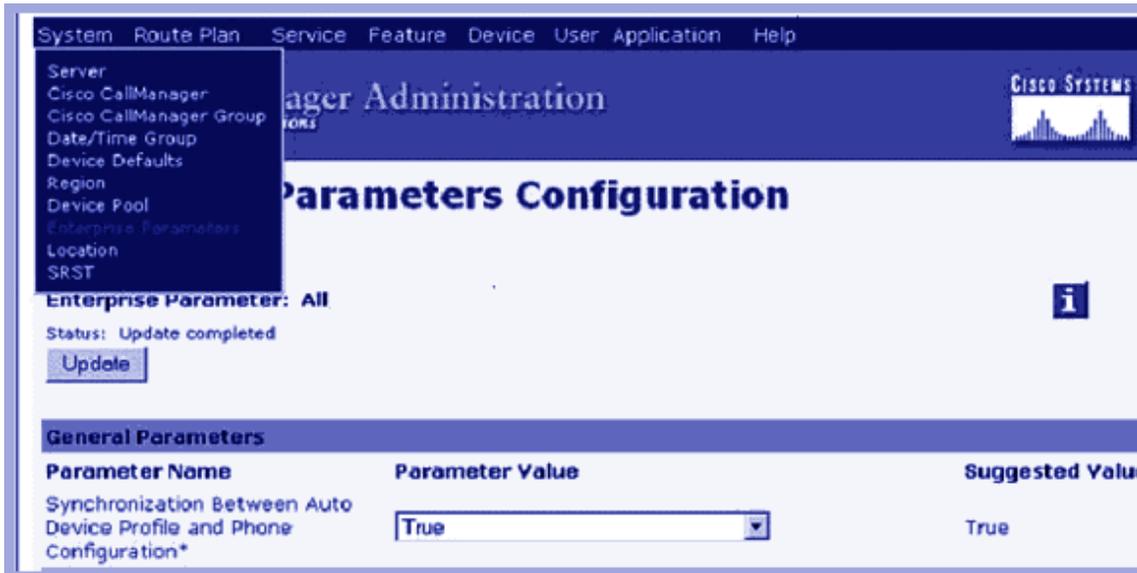
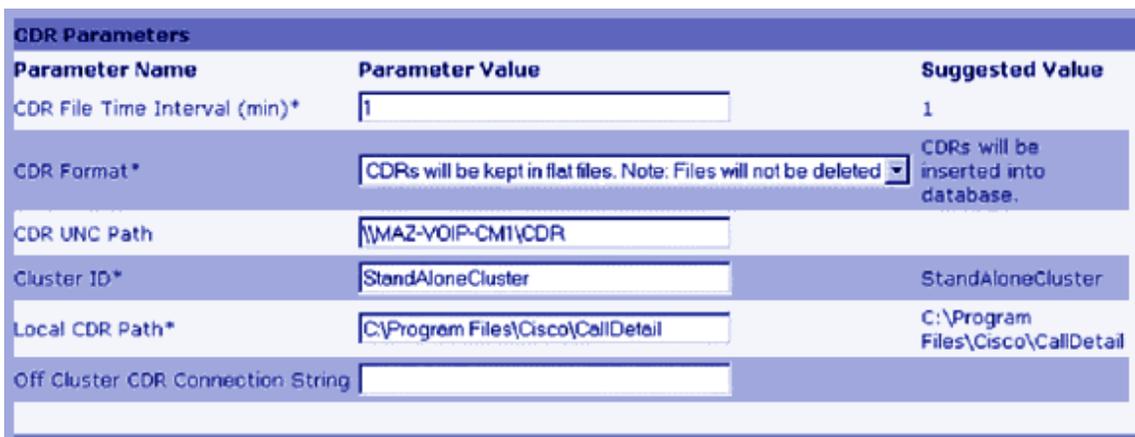


Interfacing OfficeWatch Call Accounting with CallManager 4.x

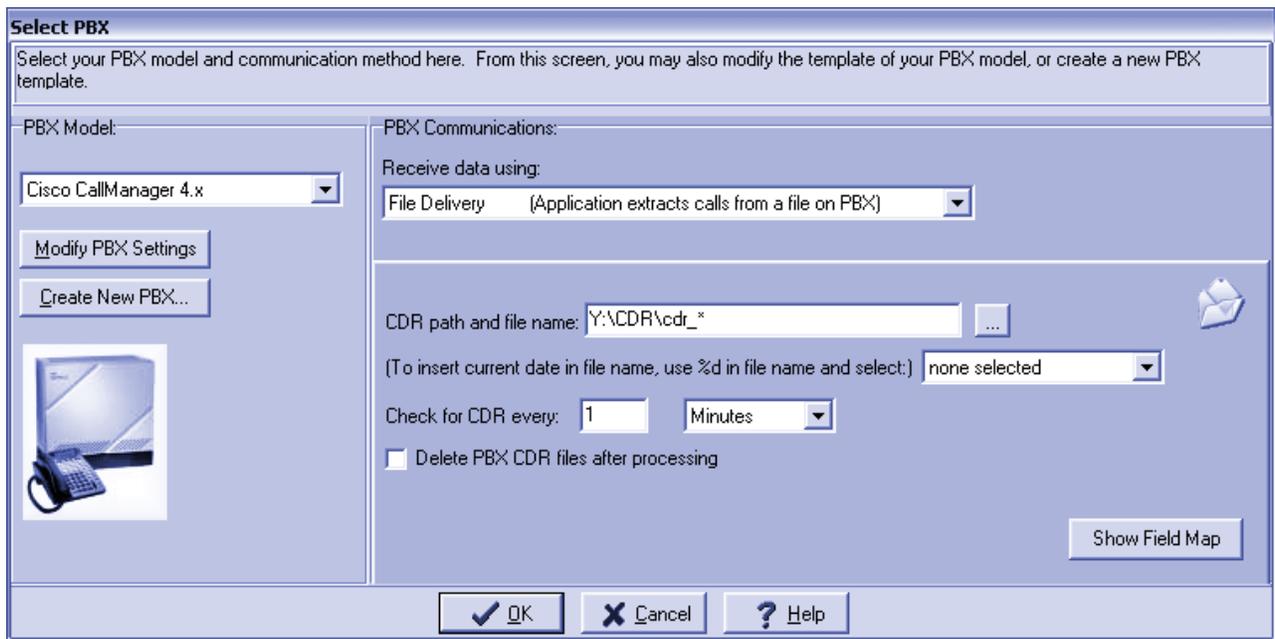
1) In the Service Parameters Configuration window of the Cisco CallManager Administration tool, select the Enterprise Parameters Configuration option (refer to picture below).



2) Scroll to the CDR Parameters section or press Ctrl F and type CDR in the find-text box (refer to picture below). Set the CDR Format option to “flat” and enter the path where the flat files should be created.



3) Launch OfficeWatch, select Setup | PBX, and select Cisco Call Manager 4.x. Enter the file path of the CallManager CDR files set in the previous step. The default values are correctly shown in the picture below.



4) Click OK to save the values. As calls are completed by CallManager users, they will appear on the main screen of the OfficeWatch software. For further technical assistance, please phone Metropolis Technologies' Technical Support department at the number below.